WORKING TOGETHER
Engaging with citizens and stakeholders to create shared ownership of new solutions

Citizen & Stakeholder Engagement
Actively involving citizens, stakeholders and unusual suspects

Creative Facilitation
Creatively processing different perspectives and deliberating multiple options

Building Bridges
Orchestrating interaction to find common ground and create shared ownership

Brokering
Mediating contrasting interests and reducing friction between multiple stakeholders

ACCELERATING LEARNING
Exploring and iterating new ideas to inform and validate solutions

Future Acumen
Connecting long-term vision with short-term achievable tasks

Prototyping & Iterating
Testing ideas and systematically improving them

Data Literacy & Evidence
Using different kinds of data effectively to accelerate sense-making

Systems Thinking
Combining micro and macro perspectives to grasp complexity

Tech Literacy
Understanding technological developments and use their potential

LEADING CHANGE
Mobilising resources and legitimacy to make change happen

Political & Bureaucratic Awareness
Operating political dynamics and bureaucratic procedures to ensure strategic support

Financing change
Understanding the many ways to liberate and use financial resources for innovation

Intrapreneurship
Being insurgent and use business acumen to create opportunities

Demonstrating Value
Articulating the value of new approaches and solutions for decision-making purposes

Storytelling & Advocacy
Using narratives and media to articulate vision and information in compelling ways

CORE SKILLS
KEY ATTITUDES

Agile
Responding to changing environments with flexibility

Action-oriented
Biased towards action and learning by doing

Empathetic
Understanding others' experiences and frames of reference

Curious
The desire to explore multiple possibilities

Resilient
The perseverance to deal with resistance

Reflective
Habit of critically reflecting on process and results

Imaginative
Exploring and envisioning new possible futures

Outcomes-focused
Strong commitment to real world effects

Courageous
Willingness to take risks

Competencies for
EXPERIMENTING & PUBLIC PROBLEM SOLVING

Public sector innovators combine key attitudes and skills to successfully drive innovation in government and solve public problems